

Hershey Cooperative Telephone Company

P. O. Box 235

HERSHEY, NEBRASKA 69143

(308) 368-5561

Received & Inspected

JUN 292012

FCC Mail Room

June 12, 2012

To:

Marlene H. Dortch

Office of the Secretary

Federal Communications Commission

445 – 12th Street, NW Washington, DC 20554

Administrator

Universal Service Administrative Company

2000 L Street, NW, Suite 200

Washington, DC 20036

Director of Communications

Nebraska Public Service Commission

100 N Street, 300 The Atrium

Lincoln, NE 68509

RE:

WC Docket No. 10-90

Reporting Requirements Pursuant to 47 CFR § 54.313(a)(2) through (a)(6) and (h)

The attached information is being submitted by Hershey Cooperative Telephone Company pursuant to WC Docket No. 10-90 as specified in Public Notice DA 12-279 released on May 8, 2012.

Please contact me if you have any questions.

Sincerely,

Rex Woolley

General Manager & CEO

Key Woolle

Hershey Cooperative Telephone Company

308-368-5561

Attachment

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47 CFR § 54.313 Annual Report WC Docket No. 10-90

FCC Mail Room

Name of Company:	Hershey Cooperative Telephone Company
Address of Company:	110 South Lincoln Ave. Hershey, NE 69143
Study Area Code (SAC)	: 371561
Name and Title of Office	er Certifying Information: Rex Woolley, General Manager & CEO

§ 54.313(a)(2) - Outage Information

The Company did not have any outages in 2011 of at least 30 minutes in duration that affected at least ten percent of its end users or that affected a 911 special facility.

§ 54.313(a)(3) - Unfulfilled Requests for Service

The Company did not have any unfulfilled service requests during the year 2011.

§ 54.313(a)(4) - Complaints

The Company had 0 complaints per 1,000 connections (fixed or mobile) for the year 2011.

§ 54.313(a)(5) - Service Quality and Consumer Protection

The Company certifies that it is complying with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) - Emergency Situations

The Company certifies that it is able to function in emergency situations as set forth in § 54.202(a)(2). Specifically, the Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

§ 54.313(h) – Incumbent Local Exchange Carrier Voice Rate Data Effective June 1, 2012 - Include only information for residential rates (including any state fees) that are below the Local Urban Rate Floor of \$10.00

The Company has no residential rates (including states fees) that are below the Local Urban Rate Floor of \$10.00.

I Rex Woolley certify that I am an officer of the company named above and that I can certify under penalty of perjury to the accuracy of the information provided herein and make the certifications required by § 54.313.

Key Woolley
Signature of Certifying Officer
Rex Woolley
Name
General Manager & CEO
Title
6-12-12
Date